



Quality Improvement Technical Assistance Services

The Minnesota Stroke Registry (MSR) offers technical assistance to hospitals involved in acute stroke management quality improvement. The following assistance is available:

For Stroke Coordinators

- QI Interest Group discusses stroke care and quality improvement topics using the Minnesota Stroke Registry - QI Google Group; for more information or to join the QI Interest Group go to groups.google.com/group/minnesota-stroke-registry---qi
- Assistance in developing improvement strategies and plans
- On-site "tracer" with feedback provides an outside perspective on stroke care processes
- Providing resources to support process change (see Web-based Resources below)

For Physicians

- Special drill-down views of your hospital data upon request
- MSR leadership from the Minnesota Department of Health are available to meet with your administrative leadership on topics related to organization of stroke care, upon request
- MSR neurologists are available to present to physician groups at your hospital (e.g., ED physicians) for grand rounds or other conference venues related to stroke care

Data Analysis

- Development of customized reports for your hospital
- Distribution of aggregated statewide performance measure results for MSR participants
- Assistance in reviewing and analyzing data; for hospitals participating in the American Heart Association's Get With the Guidelines-Stroke program, assistance in data review and analysis is coordinated with Ms. Jeanne Rash, Director of Quality Improvement for Get With the Guidelines-Stroke participants in Minnesota; please contact Jeanne at Jeanne.rash@heart.org

Quality Improvement Web-based Resources

- Easily accessible resources – such as order sets, pathways, dysphagia screening tools – on the Minnesota Stroke Registry website at www.mnstroke registry.org/qi.html
- Examples and Tools for using quality improvement strategies in stroke care

Learning Opportunities

- Receive announcements for webinars and conference calls regarding topics relevant to stroke care, performance measures, and quality improvement
- Informational sessions offered by MSR partners such as the American Heart Association/ American Stroke Association, the Great Lakes Regional Stroke Network, Centers for Disease Control and Prevention, and other stroke and quality improvement organizations

Performance Improvement Collaborative

- A 9-month series of action-based collaborations to improve specific Stroke Performance Measures; for more information contact Lisa.Calhoun@state.mn.us
- Opportunity for hospital staff to showcase successes and/or ask questions in an open environment

Annual Statewide Conference

- Up-to-date continuing education for stroke care
- Plenary and break-out sessions addressing relevant topics
- Opportunities for collaboration among stroke coordinators throughout the state

For more information on the services described in this document, please contact Ms. Lisa Calhoun, MSR Quality Improvement Specialist, at lisa.calhoun@state.mn.us or go to www.mnstroke registry.org/qi.html. For data abstractor support, please contact Mr. Jacob Zdon, MSR Quality Assurance Coordinator, at jacob.zdon@state.mn.us.